

ADULT CARE AND WELL BEING OVERVIEW AND SCRUTINY PANEL 18 JULY 2018

POST CABINET UPDATE ON LEARNING DISABILITY CONSULTATION PLANS

Summary

1. The Panel is to receive an update following Cabinet's decisions on 14 June 2018 in relation to two aspects of Learning Disability care for adults (Replacement Care and Day Services).
2. The Panel has been well informed of the pre-consultation engagement process and received feedback from events before the Cabinet met. Details of these meetings can be found in background papers.
3. Lead Officers from the Council's Directorate of Adult Services have been invited to this meeting.

Background to Scrutiny

4. Following Cabinet's approval of pre-consultation engagement plans for Replacement Care and for Day Services, the Panel has been briefed on plans at its previous meetings, 21 March 2018 regarding engagement on Replacement Care and on 22 January 2018 for Day Services. The reports and minutes of the Panel's discussions with Council officers and some stakeholder representatives on 22 January and 21 March are available [here](#)
5. At the Panel's recommendation, all councillors have been made aware of the informal engagement meetings and were invited to attend.
6. Whilst supporting the Directorate's open approach to engagement the Panel asked to be kept informed about emerging feedback from the engagement exercises and also requested a broader session on the direction of overall Learning Disability Services, to provide the wider context, especially for newer Panel members. On the 18 May 2018 the Panel were provided with an overview of Learning Disability Services and an update on the engagement undertaken for both day services and replacement care.
7. The feedback from the engagement on Learning Disability Day Services and Replacement Care has been used to inform two reports which were presented to the meeting of Cabinet on 14 June 2018.

Recommendations endorsed by 14 June 2018 Cabinet - Day Services

8. The Cabinet Member with Responsibility for Adult Social Care recommended that Cabinet:

a) noted the results and feedback to date from pre-consultation engagement with individuals using services, carers, staff and other stakeholders in relation to Council-provided day services for adults with a Learning Disability and the Connect Short-term Service;

b) noted the engagement findings in relation to the value and impact of the Connect Short-term Service for adults with lower and medium levels of need, and endorsed the intention to explore options for remodelling the service, including exploring in detail the option of aligning the service with the ongoing development of the Three Conversation Model; this will also include options for the Wyre Forest Connect reception desk service and the Wyre Forest Connect drop-in services;

c) endorsed the intention, in relation to the Council's four Resource Centres, for commissioners to work with the Council's Adult Social Care Provider Services to develop strategies for cost reduction and/or income generation in order to reduce the gap between the cost of the in-house services and the external sector;

d) authorised the Director of Adult Services to finalise consultation documentation and commence formal consultation with people using services and carers on the proposal to close the Wyre Forest Connect Long-term Learning Disability Day Service and the re-provision of services for the seven individuals who currently use this service. Consultation to commence in early July 2018 for a proposed period of 12 weeks;

e) endorsed the intention, in relation to the other six Connect Learning Disability Day Services, Connect Drop-in Services and Leisure Link, for commissioners to work with the Council's Adult Social Care Provider Services to produce options to develop strategies for cost reduction and/or income generation to reduce the gap between the cost of the in-house services and the external sector;

f) approved the permanent relocation of Connect Droitwich, previously based at Kingfields in Droitwich, to the Wendron Centre, Bromsgrove;

g) requested that a further report/reports be brought to Cabinet by November 2018 to include the results of the work outlined in (b) above, with consequent recommendations for formal consultation as required, and the results of the formal consultation outlined in (d) above.

9. All of these recommendations were endorsed by Cabinet on 14 June 2018. Work is now underway to deliver on these recommendations and an update on progress will be presented at the meeting of the Panel on 18 July 2018.

Recommendations endorsed by 14 June 2018 Cabinet - Replacement Care

10. The Cabinet Member with Responsibility for Adult Social Care recommended that Cabinet:

a) noted the aim of improving outcomes and efficiency of replacement care (overnight respite) provision for adults with a Learning Disability, together with the results and feedback to date from pre-consultation engagement with individuals using services, carers, staff and other stakeholders, which has identified the importance of replacement care for people using services and their carers and generated many ideas about how services could be organised differently in the future;

b) endorsed the approach to achieving that aim, with the intention that the Director of Adult Services and her commissioners work with the providers of the commissioned replacement care services to remodel the way services are provided in order to meet eligible care needs now and in the future, ensuring maximum value for money;

c) noted that to the extent that any future proposals for service change require formal consultation, proposals will be brought back to Cabinet to seek permission to consult at a future date as required.

11. All of these recommendations were endorsed by Cabinet on 14 June 2018. Work is now underway to deliver on these recommendations and an update will be presented at the meeting of the Panel on 18 July 2018.

Purpose of the Meeting

12. Panel Members are asked to:

- determine whether any further information or scrutiny is required at this time;
- agree any comments to highlight to the Cabinet Member regarding:
 - the overall direction of Learning Disability Services
 - progress in reshaping Learning Disability Day Services and Replacement Care Services in line with feedback from pre-consultation engagement

13. In doing so, Panel members may look to consider:

- feedback from engagement with service users, carers and stakeholders and how this will be incorporated into next steps;
- the potential accumulated impact of any changes to service provision and how this will be managed.

Contact Points

Specific Contact Points for this Report

Emma James / Jo Weston, Overview and Scrutiny Officers, Tel: 01905 844964 / 844965

Email: scrutiny@worcestershire.gov.uk

Frances Kelsey, Lead Commissioning Manager and Amanda Blackton / Emma Allen, Commissioning Managers

Email: engagement@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agenda and Minutes of Cabinet on 2 November 2017, 8 February and 14 June 2018 – available on the Council's website [here](#)
- Agenda and Minutes of the Adult Care and Well Being Overview and Scrutiny Panel on 22 January, 21 March and 18 May 2018, 16 March 2017 and 23 May 2016 – available [here](#)
- Agenda and Minutes of the Overview and Scrutiny Performance Board on 6 December 2017 – available [here](#)